Escalation Matrix:				
Details of	**Contact Person**	**Address**	**Contact No.**	**Email Id**
Customer care	Miss Refat Naaz	Shree House C - 29/61-5, Teliyabag Varanasi- 221002	0542-6600000 (8:30 AM to 6:00 PM)	For query & request: care@lakshmishree.com For complaints or grievances: query@lakshmishree.com
Head of Customer care	Miss Shalu Pandey	Shree House C - 29/61-5, Teliyabag Varanasi- 221002	0542-6600031 (8:30 am to 6:00 PM)	HO@Lakshmishree.com
Compliance Officer	Mr. Abhishek Sharma	Shree House C - 29/61-5, Teliyabag Varanasi- 221002	0542-6600026 (8:30 AM 6:00 PM)	Compliance@lakshmishree.com
CEO	Mr. Salil Kumar Shah	Shree House C - 29/61-5, Teliyabag Varanasi- 221002	0542-6600005 (10:00 AM to 5 PM)	Salil@Lakshmishree.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI: **https://scores.sebi.gov.in**

or

BSE **https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx,**
NSE: **https://investorhelpline.nseindia.com/NICEPLUS/**
MCX: **https://www.mcxindia.com/Investor-Services/grievances/register-e-complaint**
MCX: **https://www.mcxindia.com/**
NCDEX: **https://ncdex.com/grievances**
CDSL: **https://www.cdslindia.com/Footer/grievances.aspx**

Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.